



INDIAN INSTITUTE OF TECHNOLOGY BOMBAY
MATERIALS MANAGEMENT DIVISION
Powai, Mumbai 400076.

Ref No.(PR No. 1000050680)

Rfx No.6100002459

Technical Specifications : CMC for Quanta 3D FEG for 2 years (Qty : 1)

| Sr. No | Item Description | Detailed Technical Specification | Technical Compliance (Yes / No) | Additional Information (if any) |
|---------------|--------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|------------------------------------------|
| 1 | Emergency Service: | In case of equipment breakdown, on-site service must be provided within 48 hours of reporting the issue. Telephonic assistance should be made available within 24 hours of the breakdown. Emergency service visits are mandatory in the event of any equipment failure. | | |
| 2 | Major Repairs: | The company shall repair or replace all defective parts and components, including those that cannot be repaired on-site, to ensure proper functioning of the equipment. | | |
| 3 | Prices of Services, Parts, or Components: | No change in prices will be accepted after submission of the tender. The quoted prices shall remain firm and valid for the | | |

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| | | entire duration of the agreement. | | |
| 4 | Export/Import of Parts or Components: | Any parts or components that need to be exported will be handed over to the authorized representative of the company. The buyer (IIT Bombay) will not be responsible for returning any such parts or components to the OEM. The company shall complete all related export/import formalities at its own cost and responsibility. | | |
| 5 | Payment Terms | <p>Payment will be processed only upon receipt of:</p> <ul style="list-style-type: none"> ▪ A Tax Invoice. ▪ A Service Report, which must accompany the invoice and detail the work performed. ▪ IIT Bombay follows a no-advance-payment policy. Payment will only be released after satisfactory completion of services or repairs, six monthly basis. | | |
| 6 | Warranty of the system | As per IIT Bombay regulations, the company shall provide a minimum one-year warranty on all repaired or replaced parts and components. | | |