



INDIAN INSTITUTE OF TECHNOLOGY BOMBAY
MATERIALS MANAGEMENT DIVISION

PR NO.1000049458

RFQ No.3000014743

Technical Specifications for CMC of existing NGS system

Sr. No.	Tender Specifications	Compliance (Yes/No)	Additional Information
1.	NextSeq 550 CMC Bronze Support Plan Includes full coverage for parts, labor, and travel. Remote Technical Support 8x5 w/ 4-hr response; 3 business day onsite response target; control SW & HW updates; on-site applications support; discounts on advanced training; remote monitoring available. Reagent Replacement Not included		
2.	Illumina Product Care NextSeq 550 System Health Check		
3.	Payment term Annually		
4.	Service period 1 year		