



INDIAN INSTITUTE OF TECHNOLOGY BOMBAY

MATERIALS MANAGEMENT DIVISION

PR NO. 1000055865

Rfx No. 6100003033

Item Description:

Instrument Name: Deep Reactive Ion Etching system (DRIE) PlasmaPro 100 Cobra

AMC: For 3 Years

Scope of Work: The Engineers must undertake the following checks

Sr. No.	Scope of Work	Description	Technical Compliance (Yes / No)	Additional information (if any)
A.1	Technical Support Response	16 hours		
A.2	Onsite Response Time	Within 20 business days		
A.3	Preventive Maintenance (PM)	1 x annual PM visit including PM parts		
A.4	Software	Software revisions / updates included during the PM visit and agreed at the time of visit		

